



Qudos Super

Product Disclosure Statement (PDS)



Super made easy

Contents

Section 1: About Qudos Super	2	Section 6: Fees and costs	5
Section 2: How super works	2	Section 7: How super is taxed	6
Section 3: Benefits of investing with Qudos Super	3	Section 8: Insurance in your super	7
Section 4: Risks of super	3	Section 9: How to open an account	8
Section 5: How we invest your money	4	Section 10: What else should you know?	8



Things you should know:

- This PDS is a summary of significant information and contains a number of references to important information - called Incorporated Information, which can be found in our range of accompanying fact sheets at the Qudos Super website at www.qudosbank.com.au. Incorporated Information forms part of the PDS.
- You should consider both the information in this PDS and the Incorporated Information before making a decision about the product.
- This PDS and any Incorporated Information can be obtained free of charge from the Qudos Super website at www.qudosbank.com.au or on request by phoning 1300 721 720.
- The information provided in this PDS is general information only and doesn't take into account your personal financial objectives, situation or needs. You should obtain financial advice tailored to your personal circumstances.
- Information in this PDS and any Incorporated Information may change from time to time. Where the change is made to information that is not materially adverse information, we will make the updated information available at www.qudosbank.com.au. A copy of this updated information will be given or made available on request, free of charge, by calling 1300 721 720.

Section 1: About Qudos Super

Qudos Super is super with a difference. We provide an easy online superannuation solution for members to manage their retirement savings throughout their life cycle..

Applying for and managing superannuation has never been easier with Qudos Super and helps put you in control of your financial future. It is a requirement of this product that you must provide a valid email address. Your email address must be kept up to date at all times.

Qudos Super is a sub-plan of the CUBS Superannuation Fund ('Fund'), which is a public offer superannuation fund. Qudos Super offers an accumulation account, a transition to retirement pension account and an account-based pension account. Qudos Super provides access to five pooled investment options and term deposits.

The Trustee of the Fund is Equity Trustees Superannuation Limited (ABN 50 055 641 757, AFSL No 229757) (Trustee). The Fund is administered by Mainstream Superannuation Services Pty Ltd (ABN 83

082 989 142; AFSL 239636) (Administrator) who is also the promoter of

the Fund. Mainstream has delegated some of its promotional functions in relation to Qudos Super to Qudos Mutual Limited trading as Qudos Bank (ABN 53 087 650 557; AFSL/ACL 238305). The Qudos Bank logo has been shown with the consent of Qudos Mutual Limited trading as Qudos Bank. Qudos Mutual Limited trading as Qudos Bank is not the issuer of this PDS or any incorporated documentation. Insurance cover is provided to eligible Fund members by TAL Life Limited (ABN 70 050 109 450, AFSL 237848) (Insurer).

The Trustee may use other service providers such as a custodian or asset consultant in the management and operation of the Fund. Further information can be found at <http://www.eqt.com.au/superannuation/etsl-registrable-superannuation-entity-disclosures>, including trustee directors' and executives' remuneration. Additional documents prescribed by superannuation law can be found at www.qudosbank.com.au.

The Trustee, Administrator, other service providers and any of their associated or related entities do not guarantee the return of capital or the performance of the Fund or this sub-plan or any investment options.

Section 2: How super works

Contributions

Superannuation (super) is a way of saving for retirement which is, in part, compulsory. Most Australian employers are required by Government legislation to contribute a percentage of the ordinary time earnings of their employees into the employee's nominated super fund (called Superannuation Guarantee (SG) contributions). If an employee doesn't nominate a fund, the contributions are made to the employer's default fund.

Most people have a right to choose into which superannuation entity their employer should direct their SG contributions (called 'Choice of Fund'). Contact your employer to check whether you can make a Choice of Fund. Further information about SG Contributions and Choice of Fund is available from www.ato.gov.au/super.

Accumulation

Any SG contributions, plus any extra contributions you've made, are invested for you into your super account according to the investment strategy you've chosen (see Section 5 of this PDS for more information about our investment options).

Over the course of your working life, these contributions 'accumulate', together with any investment earnings (which may be positive or negative), so that when you leave the workforce, you'll have money to fund your retirement.

You can help your super savings accumulate by making extra contributions. The types of extra contributions you can make include additional employer contributions (salary sacrifice contributions) and personal contributions (which can be made on a non-tax deductible or tax deductible basis). Depending on your income and other eligibility criteria, you might also be eligible for one of the Government's low income support initiatives.

There are limitations on contributions to superannuation and your total accumulated super savings, which may affect the acceptance of contributions by a super fund, the amount of tax payable on contributions and/or the amount of super savings you can take in the form of an unrestricted account based pension.

You can also choose to transfer super you have in another fund into your account.

Super is a lifetime investment that has many benefits. It receives concessional tax treatment, which means tax savings are provided by the Government. You'll find information about the tax treatment of super in Section 7 of this PDS.

Withdrawals

There are restrictions on withdrawals from super. You can access your super savings once you retire or when you reach your preservation age.

Your preservation age is shown in the table below:

If you were born:	Your preservation age is:
Before 1 July 1960	55
1 July 1960 – 30 June 1961	56
1 July 1961 – 30 June 1962	57
1 July 1962 – 30 June 1963	58
1 July 1963 – 30 June 1964	59
1 July 1964 or after	60

Your super may also be accessible in other limited circumstances which include your death, diagnosis with a terminal illness, permanent incapacity and financial hardship. These are called 'conditions of release'. For more information, see www.ato.gov.au/super.

Portability

You can transfer super in or out of the Qudos Super fund at any time, so long as it remains in the superannuation system until you reach your preservation age or otherwise meet a condition of release and, if you make a partial transfer request, a minimum balance of \$1,000 is retained in your account. Your partial transfer request will not be processed if it results in an account balance of less than \$1,000.

If you are invested in a Term Deposit, a request to transfer your super may not be able to be processed within the usual (maximum) 30 day timeframe and the accrual of interest on the Term Deposit may be affected.

General information about super is available from www.moneysmart.gov.au.

Compulsory payment of super to the Australian Taxation Office (ATO)

In some circumstances, we are required to report and transfer your account balance to the ATO.

This includes unclaimed money at age 65 or death; super belonging to lost members; and super belonging to an inactive member whose account balance is less than \$6,000 (some exceptions apply). For more information refer to the 'Accessing your benefits' factsheet.

We are required to transfer your account balance to the ATO even if we have not been able to contact you about this.

You can claim your benefits from the ATO (e.g. request that they be rolled over to your nominated fund) or the ATO may transfer the benefits to another "active" super account it may find in your name.

Section 3: Benefits of investing with Qudos Super



For more information about how super works, including more information about contributions and withdrawals refer to the *Contributions* fact sheet and *Accessing your benefits* fact sheet available by going to the Qudos Super website at www.qudosbank.com.au or on request by phoning 1300 721 720. You should read this important information about how super works before making a decision. The information relating to how super works may change between the time you read this PDS and the day when you acquire this product.

As a member, you can choose how your contributions and your account are invested by selecting from six investment options.

Qudos Super is only available to an individual on application. A condition of membership is that you provide your Tax File Number to us. You must also nominate your preferred investment option(s). A further condition of membership is that you provide your email address to us so that we can provide communications relating to www.qudosbank.com.au or to notify you that communications are available from a website. Fund communications may include periodic statements and other statements relating to your account, and other documents that we must provide to you.

Eligible members are provided with automatic insurance cover for Death only or Death and Total and Permanent Disablement (TPD), depending on their age, at the date of join. Conditions apply. You can also apply for insurance cover for Death only, Death and TPD and Income Protection at competitive premium rates. For more details on insurance, please see Section 8 of this PDS.

As a member, you'll enjoy a range of features including:

- Investment earnings that are passed on to members (after any relevant fees, costs and taxes have been deducted) through unit prices or, in the case of the Personal Term Deposits option, interest allocations. If you would like further information about the allocation of investment performance to accounts, go to www.qudosbank.com.au or contact the Qudos Super Call Centre on 1300 721 720.
- Online transacting. Most of our forms can be accessed and submitted online.

- Online reporting. Communications from the Trustee, including annual statements and Significant Event Notices will be made available for you to access from www.qudosbank.com.au.
- We will notify you when important Trustee communications are available for you to access.
- The flexibility to split contributions with your spouse.
- Binding death benefit nominations for peace of mind.

When you permanently retire from the workforce or reach your preservation age, you may elect to have the balance of your account paid to you as one or more lump sums or elect to commence a pension. Your ability to receive accumulated super savings as an account based pension with tax-free investment earnings is subject to a limit (\$1.6 million for the 2019/2020 financial year).

We offer two types of pension:

- A standard Account Based Pension; and
- A Transition to Retirement Pension.

A Transition to Retirement Pension is only available to members who have reached their preservation age and are still working and, unlike the standard Account Based Pension, is subject to tax on its investment earnings.

For further information about the pension products available from the Fund (and also issued by the Trustee), refer to the Qudos Pension PDS which is available from www.qudosbank.com.au or by calling us on 1300 721 720.

You should consider the Pension PDS before deciding whether to acquire a pension product.



For more information about the benefits and features of Qudos Super, refer to the *Contributions* fact sheet and 'Nomination of Beneficiaries' fact sheet available by going to Qudos Super website at www.qudosbank.com.au or on request by phoning 1300 721 720. You should read this important information about the benefits and features of this product before making a decision. The information relating to benefits and features may change between the time you read this PDS and the day when you acquire this product.

Section 4: Risks of Super

Like all investments, super carries an element of risk. When considering your investment in super, it's important to remember that:

- Different investment options may carry different levels of risk depending on the assets that make up the option. The significant risks that may be relevant to our investment options include market risk, investment specific risk, currency risk, country risk, liquidity risk and operational risk.
- Assets with the highest long term returns (such as shares and property) may also carry the highest level of short term risk.
- The value of your investment will vary.
- The level of returns will vary, and future returns may differ from past returns.
- Returns are not guaranteed and it is possible to lose some of your money.
- Superannuation laws may change in the future.

- The amount of your future super savings (including contributions and returns) may not be enough to provide adequately for your retirement.
- Your level of risk will vary depending on a range of factors including your age, investment timeframe, where other parts of your wealth are invested and your risk tolerance.

Section 5 of this PDS contains the risk profile of our Balanced investment option.



For more information about risks, including the risk profile of other investment options, refer to the *Investments* fact sheet available by going to the Qudos Super website at www.qudosbank.com.au or on request by phoning 1300 721 720. You should read this important information about risks before making a decision. The information relating to risks may change between the time you read this PDS and the day when you acquire this product.

Section 5: How we invest your money

You have a choice of investment options. Each of these options carries a different level of risk and you should consider the likely investment return, the risk and your investment timeframe when choosing an investment option. You must choose an investment option when you apply for membership of Qudos Super. If you do not make a choice, we cannot accept your application for membership.

Qudos Super offers the following investment options:

- Cash Plus Option*.
- Conservative Option.
- Balanced Option.
- Growth Option.
- High Growth Option.
- Personal Term Deposits Option (which includes a menu of approved Term Deposits).

*Note: We've called this option 'Cash Plus' because it invests in Fixed Interest assets as well as Cash.

A summary of the features of the Balanced Option (the option in which most of the Fund's assets are invested) is shown below.

Balanced Option									
Investor Profile	This option is intended to be suitable for members with an average tolerance for risk who are seeking a balance between income and capital growth assets.								
Investment Return Objective	To achieve returns (after tax and fees) that exceed the Consumer Price Index (CPI) by at least 2.00% over a rolling 6 year period.								
Strategic Asset Allocation	<table border="0"> <tr> <td>Australian Equities</td> <td>18%</td> </tr> <tr> <td>International Equities</td> <td>27%</td> </tr> <tr> <td>Fixed Interest</td> <td>30%</td> </tr> <tr> <td>Cash</td> <td>25%</td> </tr> </table>	Australian Equities	18%	International Equities	27%	Fixed Interest	30%	Cash	25%
Australian Equities	18%								
International Equities	27%								
Fixed Interest	30%								
Cash	25%								
Recommended Minimum Investment Timeframe	Medium to long term investors (usually six years plus)								
Risk level	Estimated number of negative annual returns over any 20 year period is 3 to less than 4.								
Standard Risk Level	Medium to High								
Risk Band	5								

Except for the Personal Term Deposits Option, you can switch the investment option(s) applicable to your existing account balance at any time by submitting an *Investment Switch Form (Existing Balance)* to the Fund Administrator. You're entitled to make three free switches each financial year; with a \$25 switching fee payable for each additional switch thereafter.

You can also select the investment option(s) (other than the Personal Term Deposits Option) to be applied to your future contributions by submitting an *Investment Application Form (Future Contributions)* to the Fund Administrator.

Buying and selling costs may also apply. You'll find more information about buy and sell costs in the *Fees and Costs* fact sheet. You can download a copy

from the Qudos Super website at www.qudosbank.com.au or you can call us on 1300 721 720 and we'll send one out to you.

Please note you cannot switch to a Term Deposits in the same way as for other investment options, however, you can redeem monies from other investment options and apply the proceeds to invest in a Term Deposits online at www.qudosbank.com.au provided you meet conditions set out in the *Investments* fact sheet. **This means there may be a delay between your request for a Term Deposits and your investment in the Term Deposits.**

The investment options may change from time to time. The Trustee may close, remove or add investment options.

The Trustee does not guarantee your investments or the returns on any of your selected investments.



For more information about investments, including details of all of the investment options, how to switch investments, and the extent to which labour standards or environmental, social or ethical considerations are taken into account, refer to the *Investments* fact sheet available by going to the Qudos Bank website at www.qudosbank.com.au or on request by phoning 1300 721 720. You should read this important information about investments before making a decision. The information relating to investments may change between the time you read this PDS and the day when you acquire this product.



Did you know?

Small differences in both investment performance and fees and costs can have a substantial impact on your long term returns. For example, total annual fees and costs of 2% of your account balance rather than 1% could reduce your final return by up to 20% over a 30 year period (for example, reduce it from \$100,000 to \$80,000).

You should consider whether features such as superior investment performance or the provision of better member services justify higher fees and costs.

You or your employer, as applicable, may be able to negotiate to pay lower fees. Ask the fund or your financial adviser.

To find out more

If you'd like to find out more, or see the impact of the fees based on your own circumstances, the **Australian Securities and Investments Commission (ASIC)** website (www.moneysmart.gov.au) has a superannuation calculator to help you check out different fee options. The calculator contained on the Australian Securities & Investments Commission (ASIC) website can be used to calculate the effect of fees and costs on your account balance.

Section 6: Fees and costs

Qudos Super is not an employer default fund and fund fees cannot be negotiated either by your employer or yourself.

Fees and costs may be paid directly from your account or may be deducted from the returns on your investment or from the assets of the Fund as a whole. Other fees, such as activity fees, advice fees for personal advice and insurance fees may also be charged, but these will depend on the nature of the activity, advice or insurance chosen by you. Entry fees and exit fees cannot be charged.

You can use the fees and costs information below to compare costs between different superannuation products.

The fees and costs are the same for all investment options, except for the indirect cost ratio and the percentage-based administration fee, which vary depending on the investment option. The fees and costs for our Balanced investment option are shown below.

Qudos Super – Balanced option		
Type of fee	Amount	How and when paid
Investment fee¹	Nil	N/A (however indirect investment costs are included in the indirect cost ratio).
Administration fee¹	\$30 p.a. (\$2.50 per month) PLUS an estimated 0.5311% p.a. of the option's assets.	Deducted from your account in arrears at the end of the month or on account closure. Deducted from the Fund's assets before unit prices for the Balanced option are calculated (usually daily). It is not deducted directly from your account.
Buy-sell spread	Buy cost: Estimated up to 0.06% Sell cost: Estimated up to 0.06%	The cost will be reflected in the buy or sell price of the Balanced option.
Switching fee	For investment options other than Term Deposits 3 free switches per financial year. \$25 for each switch thereafter in the financial year.	Deducted from your account for the 4th and any subsequent switch in a year.
Advice fees <i>Relating to all members investing in a particular investment option</i>	Nil	N/A
Other fees and costs²	Various	Deducted from your account after an activity triggering an activity fee occurs or, monthly in arrears if you have insurance cover.
Indirect Cost Ratio (ICR)^{1,3}	Estimated 0.155% of assets p.a.	Indirect costs are deducted outside the Fund before the Balanced option's returns are received by the Fund and are reflected in the calculation (usually daily) of unit prices for the option. It is not deducted directly from your account.

1. If your account balance for a product offered by the CUBS Superannuation Fund is less than \$6,000 at the end of the entity's financial year (30 June), the total combined amount of investment fees, administration fees and indirect costs charged to your account is capped at 3% of your account balance. Any amount in excess of that cap must be refunded.
2. Other fees and costs, such as activity fees or insurance fees, may apply. Further information is available in the 'Additional Explanation of Fees and Costs section' in the Fees and Costs fact sheet. The Trustee may also impose a fee to increase the Operational Risk Financial Reserve (ORFR) should the ORFR drop below the required level.
3. The ICR is an estimate for the 2018/19 financial year, based on the estimated investment related costs incurred for the 12 months ended 30 June 2019. Actual costs may vary depending on the investment option(s) you choose. It may change from year to year. If actual costs vary considerably from this estimate, the estimate will be updated.

Defined fees

The definition of each fee listed in the fee table above can be viewed in the 'Fees and Costs' fact sheet.

Operational Risk Financial Requirement (ORFR) Reserve

The purpose of the ORFR Reserve is to protect members' interests should an operational failure occur that may result in losses to a fund or its members.

The reserve is held solely in cash and held as an asset of the Fund.

The Trustee is obliged to review its ORFR arrangements regularly to ensure the ORFR is set at an appropriate level and to make any changes necessary to ensure regulatory requirements continue to be met. As at the date of preparation of this document, the ORFR meets its target level of 0.25% of net assets, however the ORFR level is subject to change. If such a change results in the ORFR falling below the required level at any time, additional deductions from members' accounts may be required.



For more information about the fees and costs including defined fees, and fees and costs applicable to all of the investment options, refer to the *Fees and Costs* fact sheet available by going to the Qudos Super website at www.qudosbank.com.au or on request by phoning 1300 721 720. You should read this important information about fees and costs before making a decision. The information relating to fees and costs may change between the time you read this PDS and the day when you acquire this product.

Example of annual fees and costs

This table gives an example of how the fees and costs in the Balanced investment option for this superannuation product can affect your superannuation investment over a one year period. You should use this table to compare this superannuation product with other superannuation products. The example is based on the Balanced investment option because this is the option in which most assets of the Fund are invested.

Type of fee	Amount	Balance of \$50,000
Investment Fees	N/A	For every \$50,000 you have in the superannuation product you will be charged \$0 each year.
PLUS Administration Fees	\$30 (\$2.50 per month) + 0.5311%	And, you will be charged \$30 in administration fees regardless of your balance plus \$265 depending on your balance.
PLUS Indirect costs for the superannuation product	0.155%	And , indirect costs of \$78 each year will be deducted from your investment.
EQUALS Cost of product		If your balance was \$50,000, then for that year you will be charged fees of: \$373* for the superannuation product.

*Additional fees may apply. **And**, if you leave the Fund, you may be charged a buy-sell spread which may also apply whenever you make a contribution, rollover or investment switch. The sell spread for exiting is an estimated 0.06% (this will equal an estimated **\$30** for every \$50,000 you withdraw).



Things you should know

The Trustee can change the amount of fees without your consent. Any material increases in fees will be notified at least 30 days in advance, where required by law. Estimated fees and costs may vary from year to year depending on the experience of the product and its underlying investments. Estimates shown above are based on Fund data (including data provided by underlying investment vehicles) for the Balanced option for the 2018/2019 financial year. Actual fees and costs may be higher than estimated fees and may be met from Fund assets or returns received from underlying investment vehicles.

Some fees (the \$30 administration fee, family law fees and Term Deposit related fees) may be indexed annually based on changes to Average Weekly Ordinary Time Earnings.

Section 7: How super is taxed

Super is a tax effective way to grow your retirement savings, as generally any taxes applicable to super are at a concessional (lower) rate, provided you have advised us of your Tax File Number (TFN). A summary of the main tax rules relating to super is provided below. As individual circumstances may differ, you should seek tax advice from a suitably qualified professional about your personal circumstances.

You should provide your TFN when you start your account. You're not required by law to do so, but if we aren't provided with your TFN we will not open an account for you as we will be unable to accept all types of contributions for you, the tax on superannuation benefits may be higher and finally it may be more difficult to locate any lost super benefits or consolidate your superannuation. Concessional tax rates do not apply to contributions which exceed Government contribution limits.

Tax on contributions

The tax paid on super contributions depends on the amount and type of contribution. Tax is deducted after the contribution is received. There are limits on how much you can contribute, and if you exceed these limits you may pay extra tax.

Concessional contributions, such as employer contributions and deductible personal contributions, are usually subject to a tax rate of 15%. The tax rate is higher for individuals with high levels of income (\$250,000 or more, based on calculations in tax legislation) payable by the individual personally. Non-concessional contributions, such as non-deductible personal contributions, are usually not subject to tax at all.

However, if your concessional contributions or non-concessional contributions in a financial year exceed Government contribution limits, additional taxes, will ordinarily apply. Sometimes this may result in the additional taxes being deducted from the Fund, however usually you will be personally responsible for additional taxes. The contributions you can make or receive, and the tax you pay, will also depend on how much super savings you have in the Australian super system (referred to as your 'total super balance').

Sometimes you may be able to obtain a refund of contributions in excess of the contribution limit, however you may still have to pay additional tax directly to the Australian Tax Office.

We will deduct contributions tax that the Fund is liable for when contributions are allocated to your account and remit it to the Australian Tax Office quarterly or as otherwise required by the Tax Office. We will also deduct any additional tax relating to contributions in excess of contribution limits from your account, where we are required to remit this tax to the Australian Tax Office.

Tax on investment earnings

Investment earnings are generally taxed at a rate of up to 15%, after allowing for credits, rebates and deductions.

Tax on withdrawals

Once you have turned 60, your lump sum super benefit is tax free.

If you are under age 60 but have reached your preservation age, the taxable component of lump sum superannuation payments is usually subject to tax at the maximum rate of 15% (plus Medicare levy).

A tax-free threshold, which varies from year to year, applies.

Death benefits paid to dependants and terminal illness benefits are also generally tax free.

Tax benefits

An income tax offset is available in relation to contributions made for a low income or non-working eligible spouse provided eligibility criteria in tax laws are met. You may also be able to claim a deduction for personal contributions you make towards your own superannuation provided you meet eligibility criteria in tax laws (the ability to claim a tax deduction is not limited to self-employed or substantially self-employed individuals).

Further information about tax, including contribution limits and the impact of your total super balance; refunds of contributions in excess of contribution limits (where permissible); tax rates applicable to contributions, investment earnings and withdrawals; and eligibility criteria for the spouse contributions offset and tax deductions for personal contributions, is available from www.ato.gov.au.

Tax rules are subject to change. For updated information go to the ATO's website or contact us.

Section 8: Insurance in your super

We understand the importance of insurance cover to protect you and your family from life's uncertainties. That's why we provide access to affordable insurance cover that you can pay for directly out of your super account.

Insurance cover is provided by the Insurer under the insurance policy issued to the Trustee. The types of insurance cover available to eligible members are:

- Death only cover (including terminal illness cover);
- Death and Total and Permanent Disablement (TPD) cover (including terminal illness cover); and
- Income Protection cover (unless you are engaged in a hazardous occupation such as a pilot or aeroplane crew).

If you meet the eligibility criteria, when you become a member of Qudos Super you will automatically receive default Death only or Death and TPD insurance cover ranging from \$250,000 to \$300,000, depending on your age. It is a convenient and easy way to add to your superannuation benefit and ease financial strain, should the unexpected happen.

To be eligible for automatic default insurance cover when you first join Qudos Super you must be 25 years or older and have at least \$6,000 in your super account. You must also meet the other conditions relating to commencement of cover set out in the Insurance fact sheet.

If you are under 25 years of age or do not have at least \$6,000 in your super account you may still be eligible for default cover, however you will need to make a 'PMIF Election' to take out or maintain default cover and be accepted by the Insurer. Additional conditions on the commencement of the cover and the period that your cover will be Limited Cover also apply.

A PMIF Election is a written election made by you to take out insurance cover even if:

- You are under 25 years of age; or
- You have less than \$6,000 in your super account.

Limited Cover means you are only insured for claims arising from an illness that first becomes apparent or an injury which first occurred on or after the date the cover commences.

You may choose to reduce or cancel your default Death only or Death and TPD insurance cover at any time by notifying us at the time you complete your Application for Membership, online via www.qudosbank.com.au or by writing to us at Qudos Super, GPO Box 541, Chatswood NSW 2057.

For more information on default cover, eligibility rules, electing to take out default cover and Limited Cover, refer to the 'Default Death and TPD cover' section in the Insurance fact sheet.

In addition to default cover (or if you are ineligible for default cover), Qudos Super offers a flexible insurance package that can be tailored to meet your individual needs. That is, you may apply to the Insurer for voluntary cover. This can include Death, TPD and/or Income Protection insurance cover. Eligibility criteria apply.

How to apply for insurance cover

If you are not eligible for default Death only or Death and TPD cover and would like some, or if you wish to obtain additional Death and TPD cover ('voluntary insurance cover'), you must submit a *Personal Statement* form with your *Application for Membership form* (or other form required by the

Trustee or Insurer). You may be requested to provide additional health or other evidence required by the Insurer, which will be assessed by the Insurer.

You can also apply for voluntary Income Protection insurance cover. (Please refer to the *Insurance* fact sheet for further details on voluntary insurance cover).

Insured benefits are not payable in certain circumstances (called 'exclusions') refer to the 'Exclusions – Death/TPD' and 'Exclusions – Income Protection' sections in the *Insurance* fact sheet.

Your insurance cover ceases in certain circumstances including when the maximum insurable age is reached or there is insufficient money in your account to pay for cover. We are also required by the Government to cease your insurance cover if your account has been inactive for 16 continuous months, unless we have received a PYS Election from you to maintain your insurance cover even if the account becomes inactive for this period. A separate PYS Election is required for each continuous period of inactivity.

For the purposes of this requirement, an inactive account is one for which no amount (e.g. contributions, roll-ins) is received by the Trustee for you for a continuous period of 16 months.

A PYS Election is a written election made by you to maintain your insurance cover where your account becomes inactive.

Please contact us on 1300 721 720 for further information on making a PYS Election. A PYS Election to maintain cover does not override the other circumstances in which cover may cease.

There are costs associated with default or voluntary insurance cover. The cost of your insurance cover will be calculated based on your age next birthday (as defined in the insurance policy), gender, occupation, health status, smoking status and amount of cover. The standard annual costs for automatic Death and TPD cover range from \$0.71 to \$49.23 per \$1,000 sum insured (for males in white collar occupations) and from \$0.38 to \$33.74 per \$1,000 sum insured (for females in white collar occupations), however higher premiums may apply depending on your occupational classification.

If you have insurance (default or voluntary), you are responsible for making sure that there are sufficient funds in your account for paying the cost of your insurance. Insurance premiums will be deducted directly from your super account, monthly in arrears.

Please Note: Unless and until you cancel any default or voluntary cover provided to you, or cover ceases for some other reason, the cost of this cover will be deducted from your account.

Please refer to the 'Insurance' fact sheet by going to the Qudos Super website at www.qudosbank.com.au, for more information about insurance, including when cover starts and ends, eligibility criteria for commencement of cover, payment of insured benefit, the level and types of cover available, premium costs, exclusions, and other important terms and conditions. Please remember that the information relating to insurance may change between the time you read this PDS and the day when you acquire this product.

Insurance terms and conditions (in particular, eligibility criteria, cover cessation circumstances and exclusions) may affect your entitlement to insurance cover or the payment of insured benefits, so you should read the 'Insurance' fact sheet before deciding whether insurance is appropriate for you.

Section 9: How to open an account

Opening an account is easy. Unlike many other superannuation products, Qudos Super has been designed for you to open and manage your account online.

To open your account, you'll need to complete the Application Form after reading this PDS and other relevant information and submit it to us. You must make an investment choice on the Application Form; however, you must read the 'Investments' fact sheet before doing so. All forms are located at www.qudosbank.com.au.

If the Trustee is not able to issue a superannuation interest in the Fund (membership) within one business day of receiving application monies (for example, because you have not made an investment choice), the monies will be held in a separate trust account until an interest in the Fund can be issued or the monies are refunded or are otherwise dealt with in accordance with relevant legislative requirements. Any trust account earnings are retained within the Fund for the benefit of Fund members.

Cooling off period

If you change your mind after you apply to open an account, you can cancel your account within 14 days from the end of the fifth day after the account is opened or you receive confirmation of the account's establishment (whichever is earlier).

If you do cancel your membership during the cooling off period, the amount that will be repaid to you (subject to the Government's preservation rules) will be adjusted to take account of any increase or decrease in the value of the investments you selected, reasonable costs

and any tax payable on that amount.

Complaints handling

If you have a complaint, contact the Complaints Officer:

Complaints Officer
Qudos Super

PO Box 541
Chatswood NSW 2057

Phone: 1300 721 720
Email: qscu@cubssuper.com.au

You may also be able to refer the matter to the Australian Financial Complaints Authority (AFCA). You can contact AFCA at:

Australian Financial Complaints Authority

GPO Box 3
Melbourne VIC 3001

Phone: 1800 931 678
Email: info@afca.org.au

Online: www.afca.org.au



For more information about cooling off (including restrictions applicable to any refunds) and complaints handling, refer to the *Other Important Information* fact sheet available by going to the Qudos Super website at www.qudosbank.com.au or on request by phoning 1300 721 720. You should read this important information about cooling off and complaints handling before making a decision. The information relating to cooling off and complaints handling may change between the time you read this PDS and the day when you acquire this product.

Section 10: What else should you know?

Your privacy

The Fund is subject to a privacy policy to protect your personal information. A copy of the privacy policy is available on request.



For more information about cooling off (including restrictions applicable to any refunds) and complaints handling, refer to the 'Other Important Information' fact sheet available by going to the Qudos Super website at www.qudosbank.com.au or on request by phoning 1300 721 720. You should read this important information about cooling off and complaints handling before making a decision. The information relating to cooling off and complaints handling may change between the time you read this PDS and the day when you acquire this product.

For more information about Qudos Super visit www.qudosbank.com.au.

Here you can find further information to help you make an informed decision whether to join. Alternatively call us on 1300 721 720.

This Product Disclosure Statement is issued by Equity Superannuation Trustees Limited (ABN 50 055 641 757; AFSL 229757; RSE License No. L0001458) (the Trustee), as Trustee for the CUBS Superannuation Fund (ABN 90 120 177 925; RSE Fund Registration No. R1068832; USI 90120177925004) (the Fund).

This Product Disclosure Statement is for general information purposes only. It has been prepared without taking account of the objectives, financial situation and needs of any particular person. You should consider obtaining professional advice before making decisions regarding your investment in the Fund, to determine if they are appropriate to your needs.

The Trustee reserves the right to vary the features of this product including investment options, insurance cover and fees and costs, at any time. The terms of the trust deed governing the Fund have precedence over anything in this PDS and the Incorporated Information.