

eStatement T&C's



Qudos bank's eStatement service allows us to give you statements for your savings, term deposit, loan and credit card accounts using electronic communication.

If you register for this service you will receive an email at the nominated email address when an eStatement is available in Online Banking and the Qudos Bank Mobile App.

To view, save and print eStatements you will need to have a current version of a PDF reader program.

Your registration to receive eStatements takes effect at the Membership (RIM) level. Therefore statements for all accounts (excluding Retirement Savings Accounts) under your Membership (RIM) will be available electronically. It is not possible to select eStatements for some accounts and paper statements for other accounts.

If you consent to eStatements:

- paper statements will no longer be sent to you;
- you should check your email regularly for notices that eStatements are available; and
- you can withdraw your consent to receiving eStatements at any time.

Please call us on 1300 747 747 if you would like to revert back to paper statements.

If for any reason we are unable to provide an eStatement we may send you a paper statement to your nominated postal address.




eStatements will be available in Online Banking and the Qudos Bank Mobile App for at least six months from the date that you are notified that an eStatement is available. You should print or save your eStatements if you require a copy for taxation or other purposes. Fees may apply if you request a copy of a statement from us (please refer to the Fees & Charges Brochure).

Qudos Bank is not liable for misuse or access of this eStatement service by any other person.

An eStatement is deemed to have been received by you on the day a notification that a statement is available is sent to your server at the nominated email address, whether or not you choose to access your email. A statement will not be deemed to have been received by you if Qudos Bank receives notification that your mailbox is full or the email is returned to Qudos Bank undelivered.

It is your responsibility to ensure that the email you have registered with us for eStatements is valid and current. If you change your email and wish to continue receiving notifications about your eStatements, you must contact us on 1300 747 747 as soon as possible to notify us of your new email address.

For more information contact us:

-  Call us on 1300 747 747
-  Visit us online at qudosbank.com.au
-  Drop into your nearest branch

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