

Domestic telegraphic transfer of funds

Domestic payments allow customers to transfer funds to other Australian financial institutions.

Yes, I would like you to arrange a Telegraphic Transfer transaction on my behalf.
(Please note: AUD\$20 fee will be charged for this Domestic Telegraphic Transfer)

Yes, please send me a receipt

Email address: _____

➤ Personal details

Customer number: _____ Savings account number: _____

Business name (for non-personal transfers): _____

First name: _____ Middle name: _____ Surname: _____

➤ Domestic telegraphic transfer

Domestic telegraphic transfer details

Please ensure recipients details are correct, account names are not taken into account in processing the payment, and will only rely on the account number and bank details.

Bank name: _____

Account name: _____

Account number: _____ Branch BSB: _____

Reference: _____

Amount: _____

Purpose of transaction: _____

➤ Important Information about fraud

Do you know who you are sending money to?

When you send money, **you should be absolutely certain that you know who your receiver (the beneficiary) is and what the transfer will be used for.** Fraudsters and scammers target people using any means they can, often pretending to be from the government, banks or trusted organisations. Most scams are perpetrated by scammers contacting the victim online or via a telephone call.

If this payment is in relation to a recent online or telephone communication, are you satisfied that this is a legitimate payment request? If in doubt, please check or seek out independent assistance. Some examples where **you should exercise caution before proceeding with a transfer** include:

- > To an individual you have only met online and not in person (for example, an online dating app).
- > For an emergency situation you have not confirmed
- > For an online shopping purchase
- > For a deposit or payment into a pyramid or investment scheme
- > For anti-virus protection

- > For a deposit or payment on a rental property
- > For a charity donation
- > To resolve an immigration or visa matter
- > To claim lottery or prize winnings
- > To pay taxes
- > To pay for something in response to a telemarketing call
- > For an Investment/Market Trading Opportunity

Please note that in processing a Domestic telegraphic Transfer, **we will only rely on the BSB and Account Number you provide**. You should check the details provided carefully because if the payment is paid to an incorrect account and/or beneficiary, it may not be possible to recover it. Please note that we do not check that the payment details are correct and are unable to verify account name to the bank details you have provided are correct. If you transfer money, the person you are sending it to gets the money quickly. After the money is paid, we may not be able to seek a refund, even if you are the victim of fraud, except under limited circumstances. If you are unsure, please speak to one of our team members.

For further information regarding scams and fraud we recommend researching “Companies you should not deal with” on the Moneysmart website moneysmart.gov.au or visiting scamwatch.gov.au.

» Important information about domestic telegraphic transfers

I acknowledge and agree that:

1. A fee of \$20.00 applies to this transaction.
2. Processing is subject to cut off times and the provision of all required information. I confirm that I have provided all of the information required to process this transfer.
3. Domestic telegraphic transfers can take up to two business days to transfer (if your transfer needs to be completed earlier than this, there may be other more suitable products to meet your requirements).
4. I have checked my account and confirm that I have sufficient cleared funds available in my account to complete this transfer. I understand that my transfer will not be processed unless I have available funds in my account.
5. All the details I have provided in this form are complete and correct and that failure to provide correct information may result in my payment being transferred to an unintended recipient or rejected. For payments transferred to an unintended recipient, I acknowledge that:
 - > retrieval of my payment may take up to 6 weeks and may be subject to fees and charges, and
 - > retrieval is not guaranteed
6. I have checked the bank account number and the transfer bank details are correct. This payment is undertaken at my own (sender's) risk and Qudos Bank disclaims all liability whatsoever for any delay, mistake, misinterpretation of instruction or omission which may occur with this TT.
7. I have read “Important Information about Fraud.”

Signature

Signed: _____ Date: ____ / ____ / ____

Office use only

Teller stamp

Teller ID: _____

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Qudos Mutual Limited trading as Qudos Bank

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Page 2 of 2
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