



Office use only  
Primary Member number:

Joint Member number:

Date:        /        /

# dormant account refund request

Member number: \_\_\_\_\_

Member name: \_\_\_\_\_

Residential address: \_\_\_\_\_

Home number: \_\_\_\_\_ Mobile number \_\_\_\_\_

Email address: \_\_\_\_\_

To refund the remaining balance of your closed account/s, we require:

1. you to select one of the refund options below; and,
2. provide your current identification documents if you no longer hold a Membership with Qudos Bank.

## » Refund Request Option

**Option 1:** Transfer my remaining balance to the following Qudos Bank account:

Member number: \_\_\_\_\_

Account number: \_\_\_\_\_ Account name: \_\_\_\_\_

**Option 2:** Transfer my remaining balance to the following account:

Bank Name, Building Society or Credit Union: \_\_\_\_\_

Branch number (BSB):

Account number: \_\_\_\_\_ (this may not be the card number)

Account held in the name(s) of: \_\_\_\_\_

**OR**

BPAY name: \_\_\_\_\_ Biller code: \_\_\_\_\_

CRN: \_\_\_\_\_

Check the bank account details are correct as the BSB and account number will be used for processing the transfer.

**Option 3:** Send a cheque to:

Name: \_\_\_\_\_

Residential address: \_\_\_\_\_

## ➤ Identification Process

Before we can process your refund, please provide one (1) primary document or two (2) identification documents from the list below:

### Primary Documents:

- > Driver's Licence
- > Passport
- > Birth Certificate

### Identification Documents:

- > Medicare Card
- > Rental Contracts or rates notice
- > A utilities notice such as electricity, gas or water bill

Please sign and return:

Name: \_\_\_\_\_ Signature: \_\_\_\_\_

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Name: \_\_\_\_\_ Signature: \_\_\_\_\_

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

If the account was held in joint names then all joint owners will be required to sign the form.

## ➤ Processing your request

You can email the form and your ID documentation to **accounts@quodosbank.com.au** or mail it to **Qudos Bank Locked Bag 5020 Mascot NSW 1460**

Even if your employment or your family circumstances change, you are always eligible to be a Member. If you close your account with us and would like to join again in the future you are still eligible, and so are your family members.

**1300 747 747 | quodosbank.com.au**