

Group Policy Certificate

Certificate issue date:	11 December, 2019
Insured:	Qudos Mutual Ltd, ABN 53 087 650 557, trading as Qudos Bank
Group Policy Number:	QSCU3942701
Group Policy Period of Insurance:	From 12:00 am 9 January, 2020 to 11:59 pm 8 January, 2021
Eligible Credit Cards:	QSCU Visa Platinum Credit Card Qudos Bank Visa Platinum Credit Card

This insurance comes with 24 hour overseas medical advice and emergency medical assistance provided by Allianz Global Assistance - part of the Allianz Group and a global leader in assistance services*. In the event of an emergency or of an eligible person being admitted to hospital, the eligible person must contact Allianz Global Assistance's emergency assistance team as soon as possible. Their contact details are listed below:

Allianz Global Assistance is available 24 hours a day, 7 days a week			
In Case of emergency call Allianz Global Assistance If you are in one of the countries listed below, simply dial the number shown for that country			
Australia	1800 010 075	Malaysia	1 800 81 5102
Canada	1800 214 5514	Netherlands	0800 023 2683
China (North)	10 800 6100 434	New Zealand	0800 778 103
China (South)	10 800 261 1323	Singapore	800 6162 187
France	0800 905 823	Spain	900996115
Germany	0800 182 7635	Switzerland	0800 561 361
Greece	00800 611 4107	Thailand	001 8006 121 082
Hong Kong	800 900 389	United Kingdom	08000 289 270
India	0008006101108	United States	1866 844 4085
Indonesia	001 803 61 098	For all other countries dial reverse charge (collect) via the local operator:	
Italy	800 787 451	61 7 3305 7499	
Japan	0066 3386 1052		

If you are hospitalised or you are receiving outpatient treatment exceeding AU\$2000, you MUST contact Allianz Global Assistance as soon as possible.

To make a claim a claim form must be completed in full and all relevant original documentation must be provided to support the claim.

Qudos Mutual Ltd, ABN 53 087 650 557, AFSL 238305, trading as Qudos Bank (Qudos Bank), the insured, has entered into a Group Policy for overseas travel insurance with Allianz Australia Insurance Limited, ABN 15 000 122 850, AFSL 234708 (Allianz), the insurer. AWP Australia Pty Ltd, ABN 52 097 227 177, AFSL 245631, trading as Allianz Global Assistance (AGA) is authorised by Allianz to arrange the Group Policy and deal with and settle any claims on its behalf and provides no advice. *The benefit of the cover under the Group Policy is extended automatically to QSCU Visa Platinum Credit cardholders and Qudos Bank Visa Platinum Credit cardholders where certain eligibility criteria are met (eligible cardholders). Eligible cardholders do not have their own policy or enter into a contract of insurance with Allianz. Qudos Bank is not the agent of Allianz or the eligible cardholders, does not provide any advice and does not receive any commission in relation to the cover.

Refer to the Information Booklet available at www.qudosbank.com.au for more information, including full terms, conditions, limits and exclusions that apply.