

**Office use only**

Primary Member Number

Joint Member Number

Date  /  /

# ePayments code enquiry – Passcodes

## Circumstances surrounding loss or theft

	<b>Was device</b>	Lost	Stolen	
Reported to bank	Time	<input type="text"/>		Date <input type="text"/> / <input type="text"/> / <input type="text"/>
Reported to Police	Time	<input type="text"/>		Date <input type="text"/> / <input type="text"/> / <input type="text"/>
Police Event number	<input type="text"/>		Station where reported	<input type="text"/>

## Passcode circumstances

1. One or more passcodes were required to perform transaction/s?	Yes	No		
2. Was a record of the passcode made?	Yes	No	If 'no' go to Question 5	
3. Where was the record of the passcode kept?	<input type="text"/>			
4. Was the record of the passcode	Lost	Stolen	Date/Time of loss/theft	<input type="text"/>
5. Was the passcode disclosed to anyone?	Yes	No	If 'yes' who? <input type="text"/>	
Please outline the circumstances of the loss, theft or breach of security, example where or when	<input style="height: 80px;" type="text"/>			

## Other details

Details of the last valid transaction	<input style="width: 100%;" type="text"/>		
<b>Primary applicant</b>	<b>Joint applicant (if applicable)</b>		
Name	<input type="text"/>	Name	<input type="text"/>
Signed	<input type="text"/>	Signed	<input type="text"/>
Date	<input type="text"/> / <input type="text"/> / <input type="text"/>	Date	<input type="text"/> / <input type="text"/> / <input type="text"/>