

# ePayments code enquiry form – Passcodes

## » Circumstances surrounding loss or theft

Was device:  Lost  Stolen

Reported to the Qudos Bank time/date: \_\_\_\_\_

Reported to the Police time/date: \_\_\_\_\_

Police Event Number: \_\_\_\_\_ Station where reported: \_\_\_\_\_

## » Passcode circumstances

1. One or more passcodes were required to perform transaction/s?  Yes  No2. Was a record of the passcode made?  Yes  No **(If No go to Question 5)**

3. Where was the record of the passcode kept? \_\_\_\_\_

4. Was the record of the passcode?  Lost  Stolen Date & time of the loss/theft: \_\_\_\_\_5. Was the passcode disclosed to anyone?  Yes  No If yes, who? \_\_\_\_\_

Please outline the circumstances of the loss, theft or breach of security, example where or when: \_\_\_\_\_

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## » Other details

Details of the last valid transaction: \_\_\_\_\_

Member name: \_\_\_\_\_

Signature of card holder: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

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