

## what should I do now?

Don't worry! While our identification check came up with unsuccessful components, we still have other ways of identifying you after your application is completed.

Once you have finished your application, one of our member service representatives will contact you to discuss alternative identification options with you. They may ask you to:

- > email or post your identification documents so they can complete the identification for you, or
- > set up an appointment at one of our branches where you may bring in your documents and be identified in person.

If you have any questions in relation to your identification check, please contact us by:

- > phoning 1300 747 747
- > emailing [enquiries@qudos.com.au](mailto:enquiries@qudos.com.au)
- > faxing 02 9582 3400
- > writing to:

Qudos Bank  
Locked Bag 5020  
Mascot NSW 1460

If you are concerned about the accuracy of the data held by our Credit Reporting Body, Veda Advantage Limited (Veda), under the *Privacy Act 1988 (Cth)*, you may obtain the data held by a credit reporting body to ensure the information held by them is accurate. If you would like to check your information is correct, please contact Veda Customer Service on 1300 921 621.

We recommend that you save or print this PDF document for your records.

**1300 747 747 | [qudosbank.com.au](http://qudosbank.com.au)**